

#### **Makerere University**

"We Build for the Future"

Faculty of Computing & Information Technology

## W3C Workshop on the Role Mobile Technology in Fostering Social Development

### **Educating the Architects of the Mobile Economy:**

A Program for Mobile Computing And Applications Software Development

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# Fostering Social Development Through Education on MTS

- Providing a structured education in Mobile Technology & Services (MTS)
- Develop the needed competence for the technology & service market.
- Emergence of a Local Mobile Content & Service Provider Sector
  - **■** Employment Creation!
- Social development & economic development are interrelated.

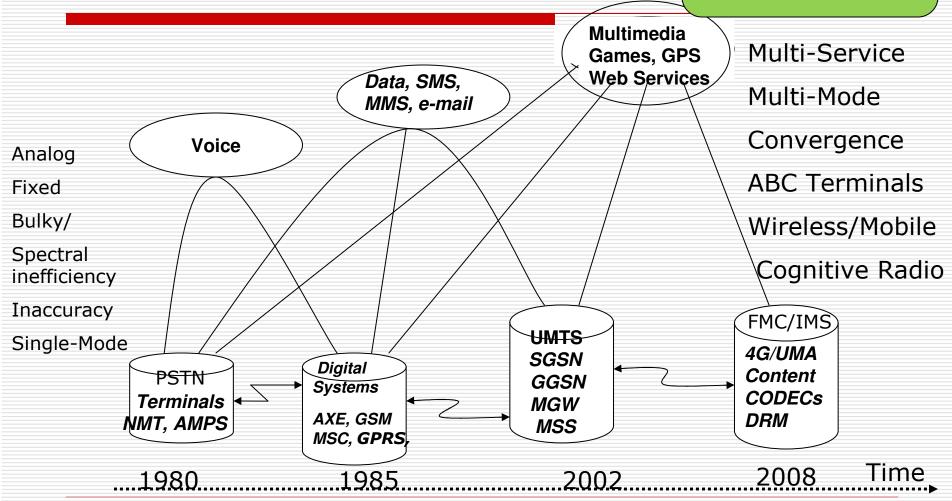
# Current Mobile Technologies & Services: GSM/GPRS/EDGE/3G/ & Mobile TV

- ☐ Operators are Comfortable with Voice & SMS services and revenues.
- ☐ Reasons NOT to Migrate to NG mobile Services.
  - Investment cost
  - Unavailability of mobile Content & Innovative data services.
  - Low subscriber base for mobile web & data services:
    - Usability & Affordability.
- □ Reluctance to support 3<sup>rd</sup> party content & service provider sector to grow: Fear of revenue sharing.
- Innovations on existing services: Context awareness.

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M-Health M-Learning M-Payment,...

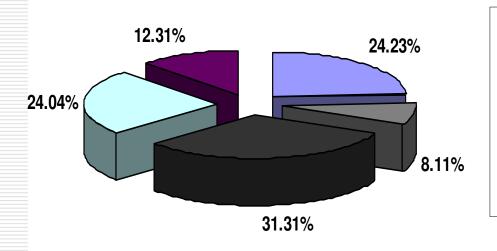


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## Misunderstood 3G phones cost both Subscribers and Mobile Industry, a UK study?

#### Source WDSGlobal, UK, 2006



- Struggling with funcionality/ usability of device
- Device mis-sold/ does not meet expectations
- Handset configuration/settins issue
- ☐ Phone has hardware fault
- Phone has software fault

What will the figures be for Developin Region Context?

"Mobile Computing and Apps. Software Development!"

# How to address Important Growth Factors

- For Mobile Web Services to Foster Social development we need to Develop Capacity and Competence in:
- □ Improving the Quality and increase number of Relevant Mobile Data Services.
- ☐ Improving the usability and context awareness of Mobile Data Services.
- The role of Educational and Research Institutes in Developing countries?

# Short Term Solutions CTIT Addis Ababa

- □ Short Seminars & Workshops in Mobile Communication Technology & Services
  - Mobile VAS seminars and workshops.
  - Regulatory & Policy issues
- Short courses in Mobile Applications Programming: Students projects.
- □ Established Mobile Programming Lab.
- Continuity & Sustainability Problems

# Long Term Solution The MCASD Program: Motivations

- ☐ Mobile is a Mass Market and an Enabler!
- Harnessing mobile technology explosion in Dev. Regions:
  - Large no. of Mobile Application Software Developers.
    - Mobile Content & Web-service Developers.
  - \* Mobile Usability & Research Lab
    - ➤ Mobile Web & Social development
  - \* Emergence of a Mobile Service & Content Provider Sector: Entrepreneurial Aspect.

# The Masters Program - MCASD (Mobile computing and Application Software Development)

□ Educating the Architects of the Mobile Economy!

#### Three Pillars

Masters
Curriculum in
MCASD

Research Group: Mobile Technology, Content & Services

> Innovative Mobile Services

Mobile Lab.: R&D,
Prototyping,
Usability testing

**MCASD** 

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### **MCASD Facilitating**

Partnership for Technology Localization

**Ethiopic Alphabets** 





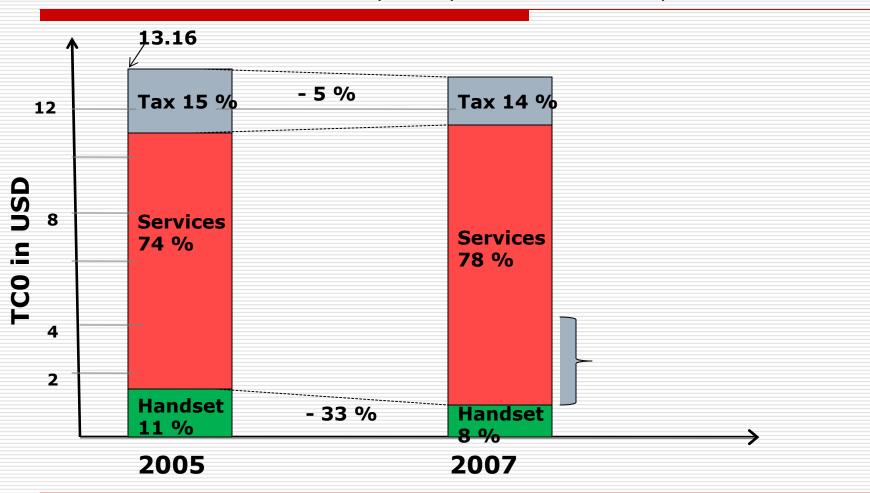
### Standard PC Keyboard Mapping: A result of decades of work

#### Ethiopic Keymat Layout



#### Mobile phone Keyboard Mapping:

Average TCO (Total cost of ownership) for the lowest income group (80 Countries in Developing regions included in the data) Source: Nokia new horizons 1/2008/ www.nokia.com/NGM



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### MCASD Challenges:

- University Curriculum Approval Process
  - Mobile Lab space and equipment- Nokia donation!
  - More time for research, prototyping & field testing of new mobile services.
  - Expected large intake Popular course
  - University Policy on IPRs? on Progress.
  - Collaborative research:
  - ☐ UCC, Mobile Operators & Nokia in Research group
  - □ Research group and projects started.

### A model:... Mobile-web Technology and Web services

- Web- services for developing regions
  - Mobiles act as thin-clients for Web-apps. hosted on Web servers.
  - Pros: Less requirement imposed on users
    - No need for installation and updates
    - Location and device independence
    - Services are independent of OS platform
- Cons: Online Access
- Exs. Google Gears, Zimbra Desktop,...

### Conclusion

- Partnering in Educating the Architects of the Mobile Economy: MCASD.
- Research & Mobile Lab: Usability & Context.
- Innovative mobile Data Services
  - M-Learning, M-health, M-Payment, Mobile Web-services.....
- Mobile Service & Content provider sector.
- Sustainable Social Development.
- The role of basic infrastructures

### Thank You